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Headteacher: Mr D Kelly BA (Hons) NPQH



5 September 2025

Dear Parents/Carers

I am writing to share an update about our new catering company at Cardinal Heenan Catholic High School. We have now completed our first week with the new provider, and I'm pleased to report that the transition has brought a number of positive changes to our school community.

### What's New?

- Student Voice in Action: Our menu is now shaped by feedback from the recent student tasting event, which played an important part in selecting our new catering partner.
- A new 'Pod' for Years 10 and 11: We're pleased to introduce a new serving 'pod' outside for Year 10 and 11 students, giving them the option to enjoy their food outdoors if they wish.

### Positive Feedback and Ongoing Improvements

- We have received positive feedback from both students and staff about the quality and variety of food now on offer.
- There is a reduced daily meal deal price of £2.58 which is a reduction on last year's prices. There are a full range of offers which can be found on our website by following [this link](#) and additional attachments from this email.
- The catering company is actively working with us to understand what our children enjoy most and which menu items are most popular. This partnership means we can continue to tailor the food on offer to suit our school's preferences.
- We want to thank all parents/carers, and students for your patience and support as we make this transition. Our students have been fantastic and their feedback and cooperation have been invaluable.
- The company is aware of, and is working hard to address, any teething issues that have arisen so far. Please be assured that all are being worked on and being used to help improve the service.

### Next Steps

- We will continue to collect and review feedback from students, parents/carers, and staff to ensure the catering offer remains responsive and enjoyable for everyone.
- If you or your child have further thoughts or suggestions about the catering, please share them with us via the school office or by emailing [info@cardinalheenan.com](mailto:info@cardinalheenan.com). All feedback is welcome and helps us shape a service that works for everyone.

Thank you again for your ongoing support during this period of change.

Yours faithfully

Mr D Mangan  
Deputy Headteacher/Designated Safeguarding Lead

